Vicom Enterprise
Vicom Resident Services

Meet Technology's Challenges

In today's complex and changing IT infrastructures, organizations find it challenging to ensure that their technology provides value. Many organizations have neither the resources nor the time to correctly implement and integrate new technologies into their environment. Consequently, the true value of these technologies is often not realized, or realized only with great difficulty, forcing organizations to utilize outside firms to provide services in these areas.

SME Support for Your Staff

Vicom Resident Services provides organizations with specific skill sets needed for projects that are tailored to specific environments. Vicom Residents provide expertise to implement new technologies in order to speed the time to value, as well as provide operational and architecture skills to ensure constant evaluations and updates around best practices.

Residents are much more than just staff augmentation: while staff augmentation is about supplying a person to fill an operational role (where the organization is responsible for their growth, ongoing skills and success), a Vicom Resident is a renowned Subject Matter Expert (SME) within a specific type of technology or environment. Vicom is responsible for ensuring that the Resident is continually trained, has the latest skills to ensure that they are knowledgeable, and provides value for the specific environment in which they reside.

Get Expert Help from Our Professionals

Vicom Residents are vetted and selected to ensure that they will provide technical and operational value specifically to your organization, so they will become an integral part of your team. This provides assurance to organizations that their investment in Vicom Residents will provide increasing value over time.

Please reach out to Vicom today at vicomps@vicomnet.com to inquire about how our Resident Services can provide subject matter expertise needed to support, implement, and architect IT environments and technology to help speed time to value. From technology evaluations, implementation, and operational support to architecture and strategy, Vicom Residents can provide the expertise needed to continually ensure IT success.

Why Vicom?

• 30+ years of delivering focused, relevant IT solutions in the New York Metro Area

Vicom provides Resident Services on the following:

• IBM Power Technologies
• IBM Storage
• NetApp Storage
• Cisco Datacenter Solutions
• VMware & Virtualization

Vicom Provides Resident Services for the following:

• Operational/Support
• Technology
• Architecture

What is a Resident?

A Resident is a highly skilled technology professional and Subject Matter Expert (SME) who provides services specifically tailored to unique environments, including implementation, operational support, architecture, and IT strategy. Their targeted expertise provides value which increases throughout their tenure at an organization.