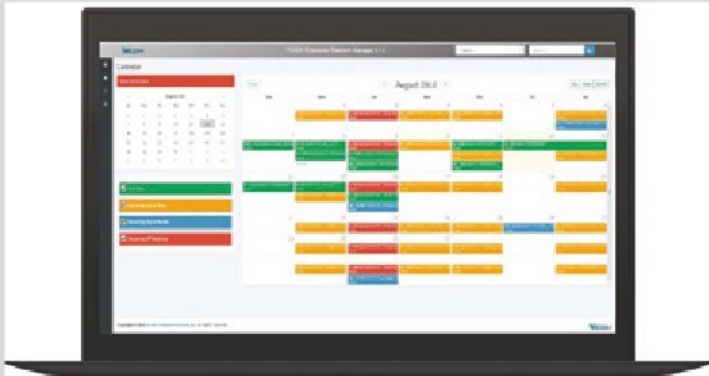# Vicom Enterprise Blackout Manager (vEBM)

VICOM

Is your IT Operations and Service Management platform Effective and Mature?

You already deployed a smarter Consolidation and Correlation engine. Now its time to empower it with a smarter way of managing scheduled outages.

Simple Yet Powerful

In a typical NOC, you can see lots of false positive alerts during uninformed scheduled outages which causes lots of non-actionable tickets and wasted man hours.

vEBM is an easy-to-use maintenance scheduling interface that has built-in capability to efficiently plan and schedule maintenance windows. This will suppress unwanted events within the Event Management system from generating actionable tickets into IT Service Desk.

Product Background

Vicom's Enterprise Blackout Manager (vEBM) compliments Event Management and offers a Web and mobile interface to efficiently plan and schedule maintenance windows directly through vEBM's interface or from the Change Management system. This will suppress unwanted events in the Event Management system from generating actionable tickets into the IT Service Desk; eliminating non-actionable service tickets during scheduled outages

Key Benefits

- New Calendar View provides instant Access to scheduled outages
- Centralized web and mobile platform to manage all scheduled outages
- Increased operators and maintenance efficiency
- Improved confidence in Event Management tools with noise reduction
- Significantly reduce the number of false positives for Help Desk
- Creation of automated maintenance schedule in Event Management System from your Change Request Management System

Software Requirements

- JAVA Version 1.6 or later
- Event Management system supporting JDBC/ REST API
- Browser: IE 9 or later ,Firefox (latest version V3x)

Mobile Platforms

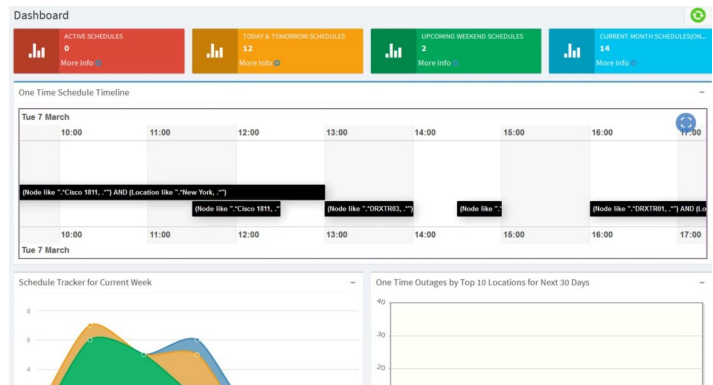- Android 4.2 +
- iOS 7+

vEBM

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V II C O IM

Realtime 360 Schedules View

- Instant analytics on schedules
- Search schedules from any page
- Export to CSV or Excel from Show Schedules
- Get a real time line chart view or search on specific schedules using global search.
- You can even export schedules to a CSV file or Excel sheet.

Add Schedules Quickly

- Directly from Calendar View
- An entire application in just a few clicks!
- Even upload all the servers via a CSV file, or by each server from your CMDB
- You can even use our mobile app, while you are away from your desk
- Add unlimited One-time and Recurring schedules

The Easiest Way to Plan and Manage Your Maintenance Windows

VEBM